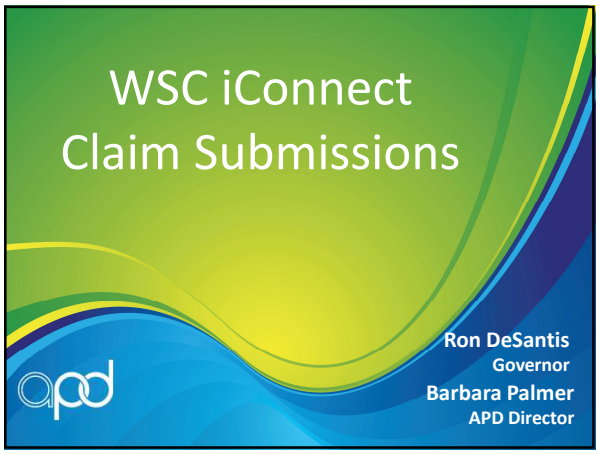



1

## Learning Objectives

- Claim submission
- iConnect Pre-adjudication
- Resubmitting a denied claim
- Voiding and replacing a claim

2

2

## Claim Submission

- There are three ways a support coordination agency can submit a claim
  - Single claim entry
  - Batch claim entry
  - 837 file upload
- Claims are submitted by the agency owner / solo WSC / billing agent

3

3

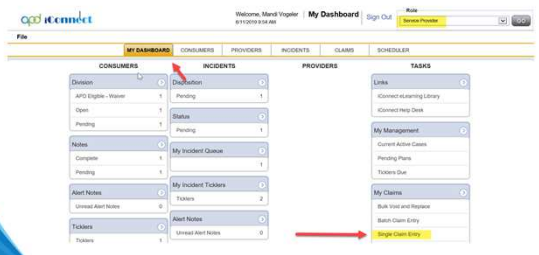
## Single Claim Entry (SCE)

- The Solo WSC / WSC Agency Owner, using the **Service Provider role**, accesses the **Single Claim Entry** link on **My Dashboard**
- This will open a blank SCE screen

4

4

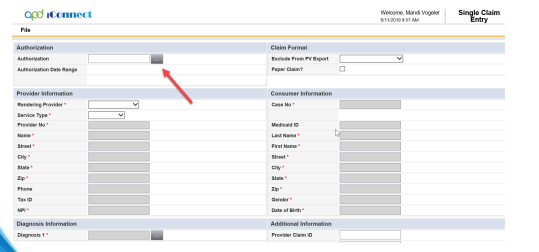
## Single Claim Entry (SCE)




5

5

## Single Claim Entry (SCE)

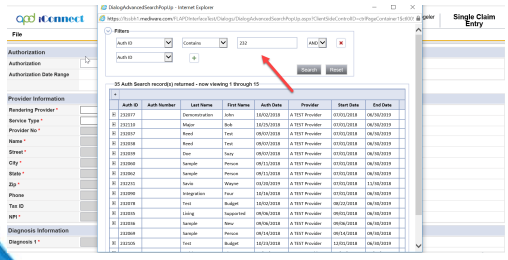



– Click on the **ellipsis** button and search for the appropriate authorization

6

6

## Single Claim Entry (SCE)



- Use the filter to search for the appropriate authorization

7

7

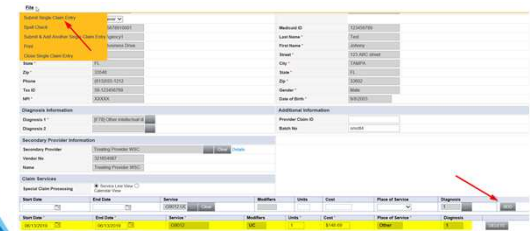
## Single Claim Entry (SCE)

- The screen will auto-populate date in other sections once the authorization is selected

8

8

## Single Claim Entry (SCE)



- Enter the start and end date for the date service for which the claim is being submitted
- Add the units
- Select File > Submit Single Claim Entry

9

9

## Single Claim Entry (SCE)

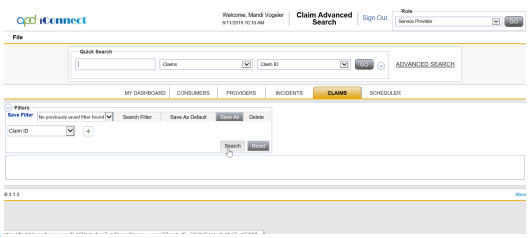
- A popup will show you your file has been submitted successfully

  - *NOTE: In the TRAINING site, you will get a different popup because the FMMIS interface runs only in the live iConnect site.*

10

10

## Single Claim Entry (SCE)



  - To view submitted claim, click on the Claims Chapter & click use the filter to search for your claim

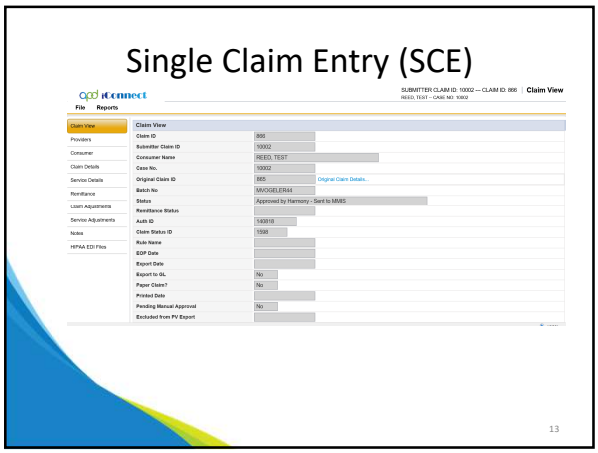
11

11

## Single Claim Entry (SCE)

12

12


Single Claim Entry (SCE)
apd iConnect
File
Reports
Claim View
13

13

Any
Questions

14

apd
agency for persons with disabilities
State of Florida
15

15